

Building for better

Our networks are getting the biggest upgrade of our time, with a plan worth over £11 billion, including **£930 million of investment across Norfolk.**

Find out more
anglianwaterproject.com/Norfolk



Anglian Water



Our Purpose

is to bring environmental and social prosperity to the region we serve through our commitment to **Love Every Drop.**

We are geographically the **largest water and sewerage company** in England and Wales



Serving **7 million** people across the East of England and Hartlepool

We operate and maintain over **39,000km** of water mains

Laid end to end, this is further than a trip to Sydney and back

And we operate and maintain **78,319km** of sewers



Laid end to end this is almost **twice around** the earth's circumference



88% have a meter fitted

We employee around **6,800** people, and work alongside a further **6,000** alliance partners and contractors.



We pump less water into supply every day now than we did in 1989, despite supplying

30% more properties

Since privatisation in 1989, Anglian Water has invested **£16.9 billion** improving services in our region.

Why Norfolk matters to us



Norfolk is a wonderful county, and many Anglian Water employees call it home.

Over **700** of Anglian Water employees live and work across Norfolk



Serving
940,000
people across Norfolk

Norwich is fed by many precious **chalk streams** and **underground aquifers**.

We operate and maintain

10,564 km
of water mains



And we operate and maintain

circa. **19,000 km**
of sewers

If we laid our Norfolk water and sewage pipes end to end from Norwich, they would stretch $\frac{3}{4}$ of the way **around the world**.



255 treatment works

circa. **1,000**
operational sites

We are planning to invest approximately
£930 million in
Norfolk by 2030

Find out more
[anglianwaterproject.com](http://anglianwaterproject.com/Norfolk)
/Norfolk



We serve communities, businesses and farmers **across the county**

Building for Better in Norfolk

We are planning to invest approx. £930 million in Norfolk by 2030 as part of our £11billion total investment plan



Approx. £62 million

on enhancing water quality, protecting bathing waters and supporting health shellfish habitats

Approx. £85 million

on upgrades to our Water Recycling Centres to support growing populations

Approx. £320 million

on Strategic Pipeline Alliance (SPA)

Approx. £10 million

on various smaller scale projects to support biodiversity and flow metering

Approx. £100 million

on maintenance, network upgrades and improving our assets

Approx. £213 million

on nutrient reduction and compliance with IED

Approx. £130 million

on reducing storm overflows and protecting the environment

Approx. £10 million

on river restoration to enhance river health and support resilient, sustainable waterways

Our 5-year investment in Norfolk is equivalent to almost **£2,300** for every household.
That's **3.5 times** the average Anglian Water bill.



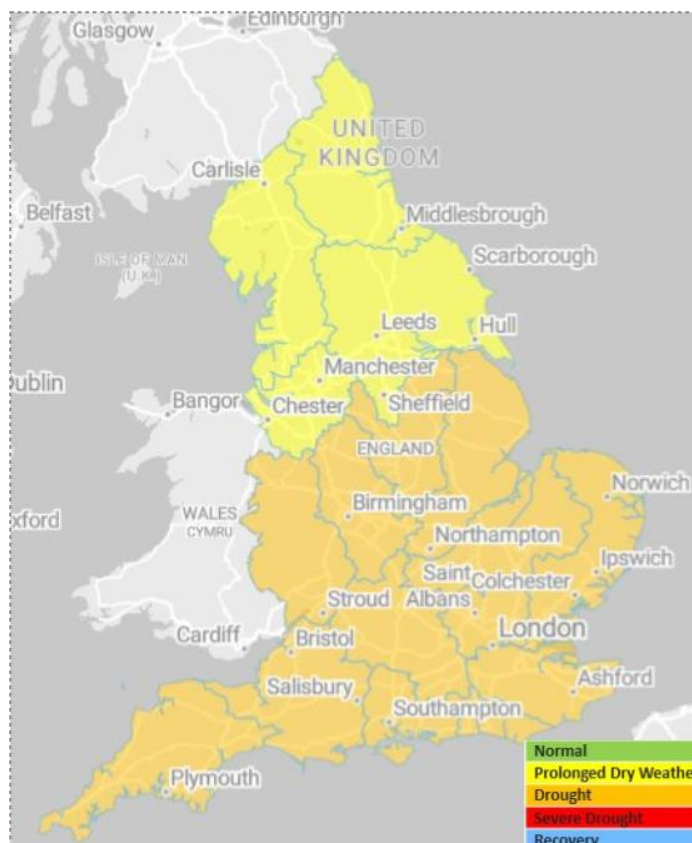
Norfolk is in drought

While recent rain has brought some improvement, Norfolk remains one of the UK's most water-stressed regions and careful water use remains important.

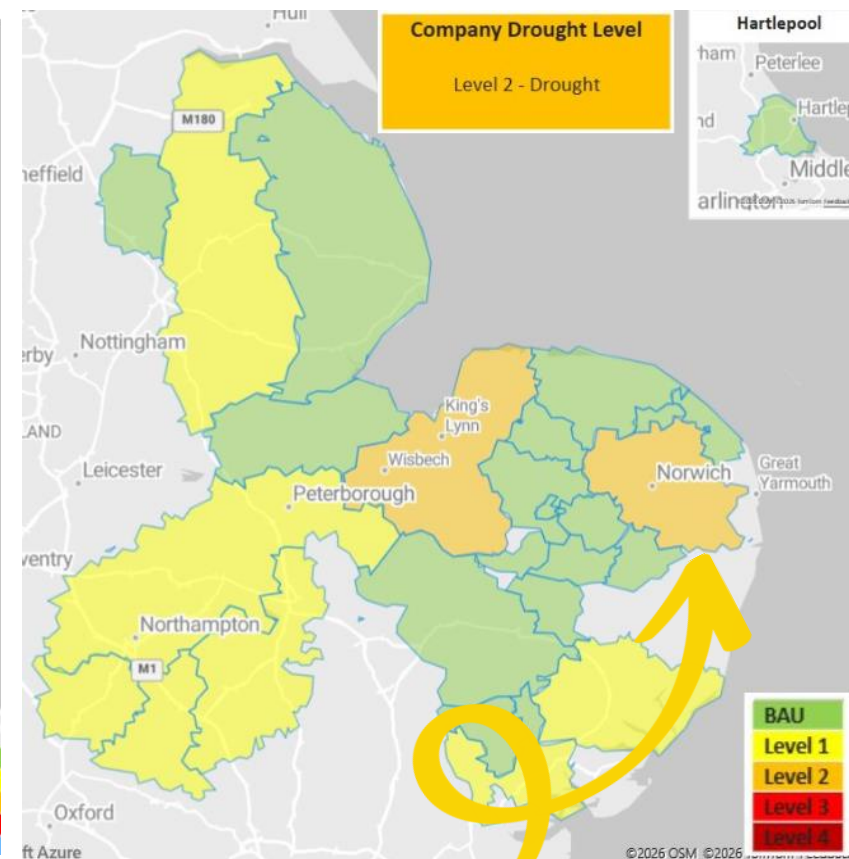
Norfolk is one of the driest parts of the UK and relies heavily on water stored underground in chalk aquifers, alongside water from local rivers.

- River Wissey reached its lowest flows on record this summer.
- River Wensum experienced flows comparable to 1976.
- River Nar fell to exceptionally low levels during August.

Recent rainfall has improved river flows, but many remain below normal. Continued rainfall through autumn is needed to support river flows and groundwater recovery.



EA England status map



AW status map



love
every
drop
anglianwater



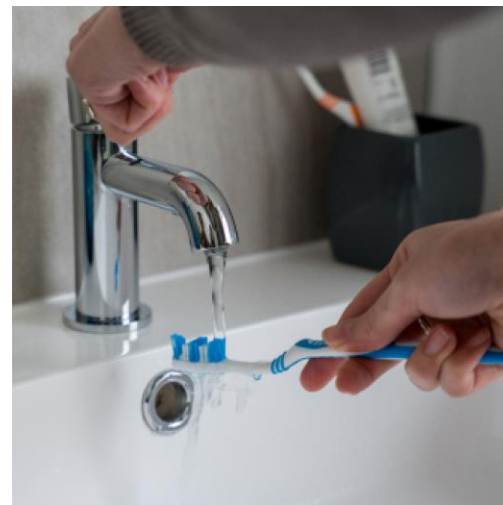
Building
for better



Building
for better



We're proud to be
keeping
taps flowing



We're proud to be
leaving
a legacy



We're proud to be
protecting the
environment



We're proud to be
supporting
communities
to grow and
thrive

